DESERET EVENING NEWS: THURSDAY, MARCH 22, 1906



"Yes, and don't you know that it was not but natural that mahogany fixtures and elegant simplicity throughout should be synonymous with high prices? Was it any wonder the working people admired but were not otherwise expressive."

SAYS CUPID:

"How in the world did you overcome the erroneous sentiment?"

TO CUPID:

"It was the intention of the management from the very outset to conduct business along broad and aggressive lines-a character of business that would compel the hearty support of all people, and particularly the wage earners.

"A few months after the doors were first opened it became necessary to baptise the public in a half price sale. Conducted upon the square and the merchandise being new and choice, the sale at-

tracted wide-spread attention. "Sentiment soon changed and business grew. When you stop



to think of it, it's a big proposition, the throwing open of the doors of so large a concern, and afterwards perfecting organization. 'Department heads are to be tried ; many are found wanting.

"They spend the store's money; make the profit-or create the deficit.

"Have they business ability? Are they shrewd buyers, wideawake conscientious and trustworthy?

"Are they alert in pushing goods? Are they willing now and then to reduce prices and sometimes suffer loss that trade may be kept lively?

'Are they straight in their business dealings with the customer? And their statements to the public statements of fact?" SAYS CUPID:

'Don't the clerks cut a big figure?"

'Indeed they do. That's why we strive to obtain the best ability. A salesperson is an important factor in a store's success. Promptness, a happy demeanor, patience, a pleasant way of handling a customer are a few of the requisites for business making."

SAYS CUPID-"How about the policy of which you spoke?"

A generous management has inspired loyalty and enthusiasm among employes.' We try to make a shopper feel at home. Bright and stylish merchandise of quality is offered. There is no deception. If an article proves unsatisfactory the purchase price is returned. Goods are sold at the lowest possible price consistent with good business."

CUPID:-"Is the store notsometimes imposed upon, where complaints are settled almost entirely the customer's way?

Sometimes; but when you meet a complaint in a gracious manner and show that you are more than anxious to adjust the difficulty the way the customer wants it, somehow it appeals to her and seldom is the store taken advantage of. Never the second time by the same person.

SAYS CUPID: "I notice that you use the top of the low fixtures quite a good deal for display purposes.

"When the store opened it was the intention to permit nothing to mantle the fixtures except palms and plants. But the growth of trade compels us to utilize the space; and the same applies to tables in the spacious aisles."

SAYS CUPID: "Can you cite a few instances of hits you have made with customers?'

"There was a line of waists which for some reason did not meet with the approbation of buyers. Finally a reduction in price was made from \$5.50 to \$3.75, this latter price was conspicuous for two or three weeks. The afternoon before a half price sale, a woman offered \$3.50 for one of the waists. The proffer was rejected. Next morning the woman read of the sweeping reductions. She was at the store early. Sure enough there was the particular waist marked half of \$3.75 and not half of the original price. The woman related her experience to friends-and from that day on has been a customer."

"One Christmas eve a man bought the finest umbrella in the store. A few days later his wife brought back the umbrella. "In our circumstances if there is anything in the world I do not want it it a \$27 umbrella." The article was taken back-and that woman, too, is still trading here.

'If you want illustrations ask almost any woman for them. "The most eloquent tribute that can be paid this institution is the accepted fact that it is unquestionably the most popular one in Salt Lake City

"THE STORE THAT FORCED HIGH PRICES DOWN."



-A Fine Quality of Napkins

About 25 dozen of these desirable Napkins, The prices range from \$6.00 25% Re-to \$11.00 a doezn. This is an unusual 25% duction offer

Bargains in Women's

Handkerchiefs Excellent

Women's handkerchiefs with embroidered cor-

ners, drawn work and lace edges. The stock was

bought below market prices. Prices range in

Opportunity for Shoppers

Odds and Ends

For MEN

Among the odds and

ends are bow ties, four-in-

hands, string and midget

Spring pattern shirts in

ties and Windsors.

Some Striking Reductions

All colors. Some of the 15c values run from 25c to 40c.